



Quality Policy

DELIMAX is fully committed to achieving the highest standards in total customer satisfaction, staff welfare and development without causing harm or Injury to People, Property and the Environment.

The Quality Policy has the approval and the full commitment of the Directors and its implementation is the responsibility of all employees whose efforts will be closely coordinated by the senior management of the company.

DELIMAX will:

- Fully comply and embraces the applicable requirements of ISO 9001:2015 and exceeds the requirements of all regulatory legislations and industrial standards relevant to the appropriate industry it is serving.
- Aim to continually improve the effectiveness of its Quality Management System, by regular audits of its performance and identification of risks and opportunities for further developments and continuing sustainability.
- Establish, implement, review and update quality objectives, which are consistent with the aims and intent of the policy to achieve operational excellence.
- Meet and exceed the needs and expectations of the customers and other stakeholders.
- Maintains an environment that fully involve, empower and develop all employees to ensure continual contribution to the achievement of the company quality objectives.
- Ensure that the policy is effectively communicated and understood throughout the organization and other relevant interested parties and stakeholders.



Hoon Mai Hong
Managing Director
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